





## Safety regulations

- The risks linked to self-service refuelling include fire, explosion
- It is necessary to ensure that the engines of the vehicles to be refuelled are switched off.
- It is prohibited to fill portable containers (bottles)
- Self-service refuelling is only allowed if the vehicle is equipped with a UN-ECE R110 unified type connector located on the external part of the vehicle in a clearly visible and easily accessible position
- It is forbidden to refuel in self-service mode for all users who have not completed the tutorial and the related registration process.
- It is prohibited to refuel the same vehicle with more than one fuel at the same time
- For all information regarding the refuelling operation, please contact the personnel in charge using the signalling system provided (in the manned service stations)
- For unmanned service stations and due to having to ascertain the identity of the user carrying out the refuelling by means of electronic payment, it is not possible to use cash as a payment method
- Refuelling is prohibited for vehicles which do not meet the roadworthiness requirements, including aspects relating to the type of approval of the installed cylinders and the periodic inspection thereof
- Before starting the vehicle, make sure you have correctly disconnected the dispensing gun.

### **Before dispensing, it is a good idea to take a look at the billboards at the point of sale which will indicate:**

- The measures to adopt in case of an emergency
- The location of the emergency pushbutton devices
- The location of the intercom system or the 24-h telephone number to ring in case of doubts or an emergency
- The telephone numbers to contact in case of emergency
- The manoeuvres to be carried out in order to secure the system such as activating the emergency buttons



## In case of emergency

- If possible, stop dispensing by pressing the hold button again. It is important, once the button is pressed, to move away from the dispensing area without trying to move the vehicle
- Help to move all other passengers away from the vehicle and the dispensing area
- Request assistance by calling the number of the switchboard active 24 hours a day and indicated on the signs
- Alternatively, always keeping the distance from the dispensing area, ask for assistance through the telephone numbers already shown in the station signs and distinguished by type of emergency
- Follow the instructions on the signs in the station about how to behave in the event of an emergency, the manoeuvres to be carried out to secure the system such as, for example, activating the emergency buttons

